

General Conditions

1. To be eligible for this plan you must purchase your fuel oil supply for the entire year from Emerson Energy Fuels on Automatic Delivery Basis. Rental property owners with this plan must assure their tenants purchase their fuel requirements from Emerson Energy Fuels.
2. All heating equipment and components will be inspected prior to approval of this plan.
3. All heating residential boilers and furnaces with a maximum I.B.R. rating of 250,000 BTU's will qualify for this plan.
4. Emerson Home Comfort Plan provides for the repair or replacement of any or all parts listed in this folder. No other parts of the furnace, boiler or heating system are covered, such as the servicing and replacement of any device that water passes through, such as piping, radiation, zone valves, mixing valves or labor cost to install. Solid fuel add-on units are not covered under this plan.
5. Emerson Energy Fuels stipulates that they are not to be held responsible for system or other damages due to a frozen heating system, frozen pipes, flooded basements, interruption of electrical power, hurricanes, fires, other acts of God, customer negligence, inadequate fuel supply when account is not on automatic delivery or if account payments are delinquent.
6. We will not be liable for any delay to supply labor on materials because of conditions beyond our reasonable control. We will not be held responsible for any consequential or incidental damages or injury of any kind including personal injury.
7. This plan does not cover replacement of oil lines and we are not responsible for any damages including environmental damage arising out of any leakage or spillage from any oil lines, oil tanks or any other fuel oil device. We will not in any event be liable and we disclaim all liability for incidental or consequential damages relating to or arising from any leakage, spillage, or other escape of heating oil from the tank, or any other liquid from the heating oil tank, oil lines, or any part of the heating system for any reason whatsoever. This plan does not cover and we will not be held liable for contamination of soil or other property damage or personal injury.
8. Plan coverage will automatically be renewed for consecutive one-year periods unless either party gives the other written notice of plan cancellation prior to April 30 of the current year. The plan expires on April 30 of each year regardless of the commencement date of coverage of the plan.
9. Payment under this plan is due within thirty (30) days after billing date, unless you make budget arrangements with the credit department. If payment is not received within thirty (30) days or prior credit arrangements are made, we may terminate this plan at our option and thereafter any further service may be billed at our standard hourly rates at that time.

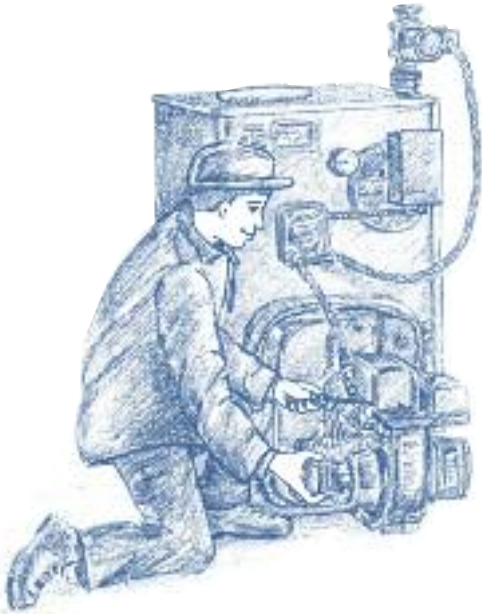


Serving The Families Of Downeast Maine



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www.emersonenergyfuels.com



Our Home Comfort Plan

Our yearly maintenance program consists of the following:

- check and adjust heating system controls
- clean fuel pump strainer
- adjust fuel pump pressure
- replace fuel oil filter
- replace oil burner nozzle
- clean and adjust burner head
- clean and adjust electrodes
- clean flue passages of furnace and smoke pipe
- perform a visual check of chimney
- lubricate motor and bearings
- check safety timing of primary controls
- take efficiency test of heating system to insure maximum efficiency

The Home Comfort Plan also provides for the replacement of the following:

1. air filters
2. aquastat
3. blower belts
4. burner head
5. electrodes
6. fan and limit controls
7. oil burner fuel oil pumps
8. fuses in oil burner circuit
9. low water cut-off switch
10. blower motor
11. circulator motor
12. oil burner motor
13. nozzle line assembly
14. oil burner couplings
15. oil burner fan
16. thermo and service switches
17. oil filters
18. oil line valve
19. pressuretrol
20. primary control
21. standard thermostat, not clock type
22. ignition transformer